



FAIRFIELD GLADE RESIDENT SERVICES

WAY TO GO! Program

The Way to Go! (WTG!) Transportation Program was designed to address the need within Fairfield Glade for residents to be transported to various appointments. The Program was launched in January 2015 and, through April 2024, there have been 19,218 rides completed and 277,669 total miles driven!

The WTG! Program connects "Riders" with "Volunteer Drivers", to provide rider-requested trips to destinations in Fairfield Glade, Crossville, and Cookeville. The "Rider/Driver" connection is coordinated and supervised by an on-duty Dispatcher using state-of-the-art transportation software. Round trip rides are provided five (5) days a week (M-F), excluding holidays. Rides are offered between 7:00am and 5:00pm and must be scheduled at least three (3) business days in advance. Trips feature door-to-door service and driver escort during the scheduled ride.

Interested in being a WTG! Rider?

Requirements:

- Be a resident of Fairfield Glade
- Be a person who is unable to drive or does not drive
- Be 60+ years old (or younger if faced with vision or other medical issues, which prevent driving)
- Be ambulatory (without needing a wheelchair) requiring only minimal assistance for entering/exiting a car
- Submit a completed application and agree to a pre-membership interview
- Pay a one-time membership fee (\$30)
- Pay FGRS in advance for all rides in the amount of at least \$30. The cost of a ride is \$6 for local rides (Fairfield Glade and Crossville) and \$10 for any Cookeville rides.
 - Cookeville rides are for medical appointments only. These costs are good for round trip rides. If a WTG client requires a one-way local ride, the cost is \$3.
 - Another point to keep in mind is that local rides are limited to 3 hours maximum.
 - Cookeville rides have a limitation of 4 hours maximum duration.

Interested in being a WTG! Driver? **We NEED volunteer drivers!**

Requirements:

- Be a resident of Fairfield Glade and at least 21 years old.
- Be interested in helping residents who need transportation.
- Complete an application.
- Provide your own car, which must be in safe operating condition. Have a valid TN driver license and have proof of auto insurance (* FGRS will supply necessary excess liability insurance).
- Participate in an FGRS-required evaluation interview and "vetting" process.
- Complete a series of training courses (required and paid for by FGRS) to prepare for safe and caring transportation of riders.
- Have a cell phone and internet access.
- Cannot accept tips, gratuities, or gifts of any kind from the Riders.

If you have questions regarding the Way To Go! Program or would like to **VOLUNTEER** as a Way To Go! Driver, please see our contact information below.

Fairfield Glade Resident Services

Phone: (931) 456-7272

Email Address: info@fgrservices.org

Office Hours: Mon.- Fri., 9:00am until 12:00noon

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